

Message from the District Manager

May 21, 2020

Dear Property Owners:

Subject: Coronavirus Update #7 – **Swimming Pool Opening**

HISID continues to closely monitor Governor Directives and Arkansas Department of Health guidance concerning the COVID-19 situation. Governor Asa Hutchinson recently issued a directive and guidance on opening swimming pools no earlier than May 22nd. The swimming pool directive comes with very strict public health guidance and requirements that must be followed as a condition of opening. All decisions about how to implement the Governor's directives and Department of Health's guidance are made locally based upon what is feasible, practical, and acceptable given our limited resources, unique needs and circumstances. Each pool is responsible for evaluating and deciding when to open after requirements are met and the pool is ready to open.

HISID is committed to providing property owners with all the services, facilities and recreation opportunities, to the greatest extent possible. Unfortunately, under the ongoing COVID-19 situation, we cannot operate as normal and need to follow mandated procedures for the health and safety of everyone involved. In order to open the pool and keep it open, we need your cooperation by strictly following social distancing and personal protection requirements as mandated in the Governor's directive and guided by the Department of Health and the CDC. We have a small number of Recreation Center staff who will be responsible for maintaining a healthy environment while trying to monitor and enforce the rules. Please be patient and understanding of the struggle our Recreation Center staff will have to go through to keep the pool open.

This update is dedicated to providing you with information concerning opening the Recreation Center's swimming pool. More updates will follow concerning other activities and facilities.

Because I have received so many questions concerning the swimming pool, I will provide the following information in a “frequently asked questions” format.

Q: When will the pool be open?

A: At this time, we do not have an exact date the pool will be open. Our opening target date is “as soon as possible” after June 1st. Please watch for an announcement.

Q: What will be the pool hours?

A: June – 9am to 6pm,
July 1st to September 15th - 8am to 8pm

Q: Are there any special rules at the pool because of COVID-19

A: Yes,

- Only the large pool will be open. Per the Governor’s directive, “the pool’s responsible party is required to maintain the safety of bathers by enforcing physical distancing of 6 feet”. We have no lifeguards to enforce pool rules. This responsibility will fall on our limited staff to enforce. We can’t effectively monitor two pools at once or maintain social distancing in the small pool because of its size.
- All persons entering the facility will be required to sign-in and provide a telephone number for the purpose of contact tracing should an outbreak occur.
- People who have had a fever in the last two days, cough, difficulty breathing, sore throat, or been in contact with a COVID-19 infected person in the previous 14 days is not allowed to enter the Recreation Center.
- NO PERSON (including property owners) who has traveled to or from New York, New Jersey, Connecticut, New Orleans or any international location within the last 14 days will be allowed to enter the Recreation Center.
- All employees will be health screened every day at the beginning of their shift.
- There will be a limit on the number of bathers coming into the Recreation Center for purchasing drinks and snacks and must adhere to the 6 foot social distance rule.
- Both employees and customers (over the age of 10) are required to wear a face mask while inside, no exceptions.

- Per the Governor's directive, we must limit and control entry and exit points. There will be a designated way in and a designated way out of the Recreation Center. Please follow the posted signs.
- The Recreation Center and swimming pool is a private facility. The pool is restricted to property owners, HISID employees, and guests / extended family who are physically accompanied by the sponsoring property owner. Unaccompanied guests and extended family are not allowed
- Per the Governor's directive, the pool will operate at 50% capacity which is 50 people maximum. Pool attendance will be on a first come basis.
- Pool furniture will be limited to 50 pieces and be placed at the required distance around the pool deck. No adjusting or moving of furniture without approval.
- Showers will not be available and 1/2 of the restroom stalls will be closed. We do not have adequate staff to appropriately disinfect showers and all of the restroom stalls on a frequent basis. Please refrain from using closed facilities.

Q: Do we need to bring our own face mask or will they be provided.

A: Anyone over the age of 10 entering the recreation center must bring their own face covering. Face masks are in short supply and we are unable to provide you with a mask.

Q: I'm a property owner and my grandchildren will be visiting this summer; will they be allowed to swim?

A: Yes, however, they must be accompanied by the property owner at all times. You will be responsible for controlling the actions of young children who may not understand the concept of social distancing. Before bringing young children to the pool, please consider if your children or grandchildren are capable of staying at least 6 feet apart from people that they don't live with.

Q: Are face masks required outdoors or while in the swimming pool?

A: No, face masks are only required while inside. While outside you should be maintaining a 6-foot distance from others. You should not wear face coverings in the water. Cloth face coverings can be difficult to breathe through when they're wet.

Q: Are families allowed to sit together or be in the pool together?

A: Yes, families may be together; however, your family group must be further than 6 feet from other people and other family groups. If pool furniture needs to be moved to accommodate your family, please contact staff and ask approval before moving furniture.

Q: May we disinfect the pool furniture ourselves?

A: Yes, bathers are encouraged to take any sanitary precautions that will make them feel comfortable using the pool area, including disinfecting your own pool furniture. Staff will try to disinfect unoccupied pool furniture as often as possible, but with limited staff, it will be nearly impossible to guarantee that every piece of furniture has been disinfected after every touch.

Q: What happens if another person refuses to practice social distancing?

A: We sincerely hope that this does not become a problem. But if it does, the property owner is responsible for controlling the actions of their family members and guests. Social distancing is mandated by the Governor's Directive and is a condition of the pool being open. The directive also requires pool staff to monitor and enforce the 6 foot rule. We have no choice but to strictly carry out the provisions of the directive. If an individual or family member cannot follow social distancing, the property owner will be given a written message reminding them that social distancing is in place for the safety and wellbeing of others. If the problem continues, the property owner will be given a second written notice requiring them to immediately leave the pool area and Recreation Center for the day. In very extreme cases or repeated problems, the District Manager has the authority to suspend amenity privileges.

I sincerely want you to enjoy the pool this year and all the other wonderful things that Holiday Island has to offer. I also pray for a speedy and effective vaccine so our country can return to normal. In the meantime, I will evaluate the protective measures on a weekly basis and modify as necessary based on the Arkansas Department of Health's guidance and on our ability to meet the new safe operating standards. We will soon have a COVID-19 page on our website, www.holidayisland.us where you check for updates.

Please continue to wash your hands, practice social distancing, wear a mask when you can't social distance, and "If you think you have symptoms, don't wait – get tested."

I appreciate your understanding and patience,

Lawrence Blood.

District Manager

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